

INTERNATIONAL
WATER CENTRE

Levels of Engagement

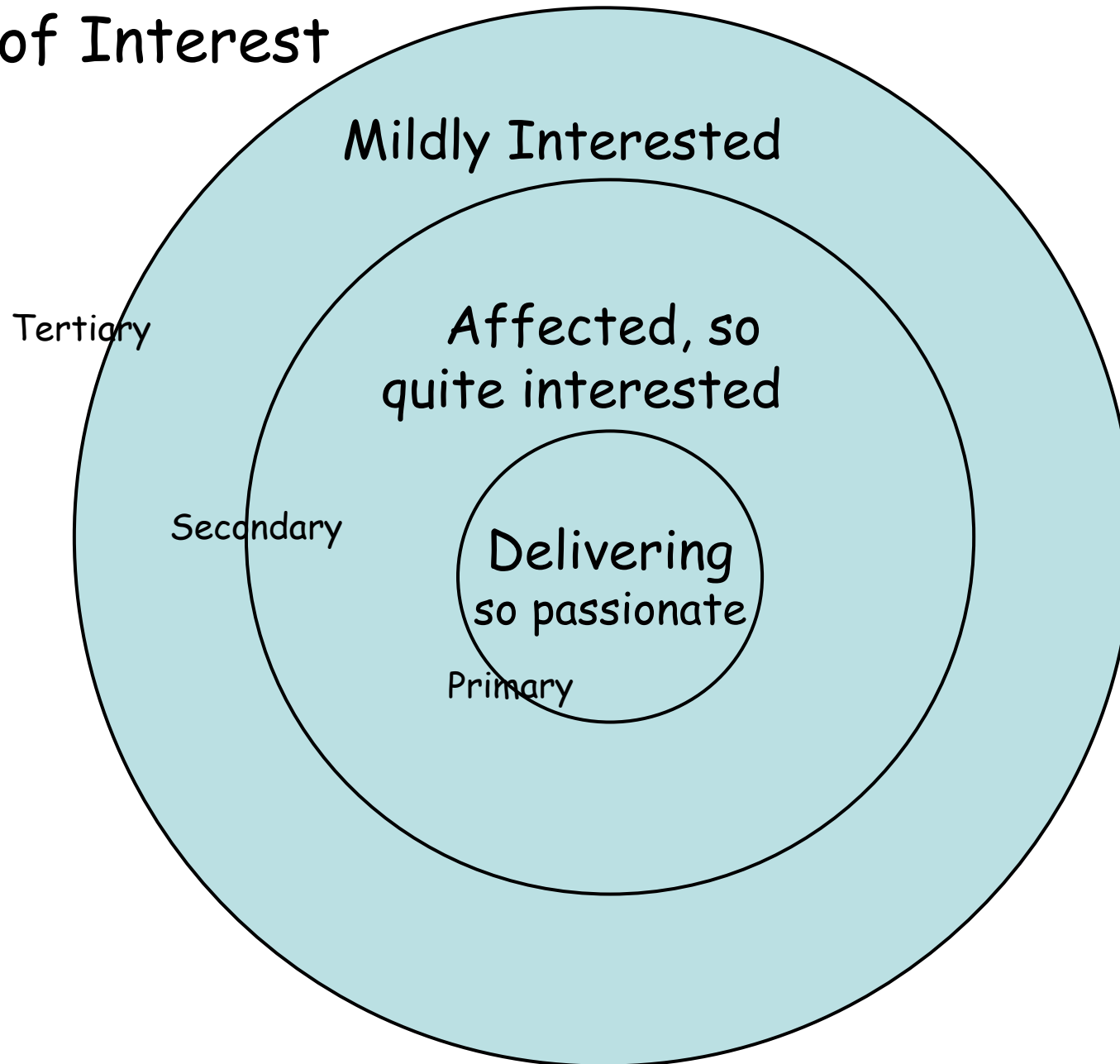
Suzanne Hoverman

IWRM Planning Meeting & HYCOS

18-25 July 2008 Niue

GIVING
water
LIFE

Levels of Interest



Levels of Engagement

INCREASING LEVEL OF INVOLVEMENT



No involvement	BE INFORMED <ul style="list-style-type: none">• receive information about any new government proposals	BE CONSULTED <ul style="list-style-type: none">• be able to give their views on proposals	STRONGER DISCUSSION <ul style="list-style-type: none">• contribute new ideas or different solutions• work together to help solve concerns	COLLABORATE (OR COOPERATE) <ul style="list-style-type: none">• work as partners to solve water supply and management issues	TAKE SOME RESPONSIBILITY <ul style="list-style-type: none">• both parties contribute by taking responsibility for some matters
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Informed

- One-way communication--
 - newsletters, newspaper articles, radio spots
 - Reports, media releases, exhibitions, displays
- Provide mechanism for comment but with little expectation of significant feedback
 - contact info, address,
- *Unaffected departments/ Ministries*
- *Some funding bodies - World Bank*
- *Much of the public*

Consulted

- Interest in collecting views but with no promise that (or how) information received will be used
 - community meetings, focus groups, key informants
 - mapping, timeline, murals, walking a transect, ranking
 - interviews, surveys, submissions
- *Initial consultation for drafting Water Use Efficiency plan*
- *Live & Learn Research Analysis of Perceptions (RAP)*
- *What community thinks of a draft plan*

Stronger Discussion

- Opportunity for dialogue
 - Round tables, advisory committees, working parties
- Significant interest in collecting information to inform policy formation or decision-making
- Promise of listening and trying to address issues raised
- *Provincial governments, municipal governments*
- *Other departments impacted by IWRM planning*
- *Some industries, some groups represented on committee*

Collaborate / Coordinate

- Agree to work together to collectively solve issues
 - Planning, visioning, shared approaches
 - Taskforce, workshops, action planning
- *Environmental Health & Water Supply, Water Resources Dept, Water Authority*
- *Community Education, Social Learning*
- *Participatory action research*

Take Shared Responsibility

- Working in partnership, sharing responsibilities
 - equal power and equal leadership
 - shared decision-making
 - M&E structure, process for managing conflicts
- *Co-management of catchment with Catchment Group*
- *Technical / planning assistance with community groups*
- *Community consultation and education with NGOs*

Some Suggestions

- Be clear what you want out of the engagement and why
- Be up-front (clear from the beginning) about the limits of what can be changed and what can't
- Don't promise greater involvement than can be delivered
- Engagement requires work and effort from all parties - consider carefully whether the benefits outweigh the costs
- Timing is important - not too early, not too late
- Not everything should be consulted --
 - where there's no choice; or it's too late in the process

Some Suggestions

- People are more likely to support decisions they have contributed to
- Each party "on side" can act as an ambassador
- With difficult stakeholders, search carefully for matters of "common cause"/ shared concerns
- Levels of engagement (with the same stakeholders) may vary over time
- Goal posts shift over time; expectations change.